

■ CSR policy [Contribution towards Sustainable Development]

As an affiliated subsidiary of Toyota Motor Corporation, Toyota Auto Body shares Toyota Motor Corporation's CSR Policy, and we at Toyota Auto Body and our affiliated suppliers have begun to initiate steps in introduce this policy.

<preamble>

- We, TOYOTA MOTOR CORPORATION and our subsidiaries, take initiative to contribute to harmonious and sustainable development of society and the earth through all business activities that we carry out in each country and region, based on our Guiding Principles.
- We comply with local, national and international laws and regulations as well as the spirit thereof and we conduct our business operations with honesty and integrity.
- In order to contribute to sustainable development, we believe that management interacting with its stakeholders as described below is of considerable importance, and we will endeavor to build and maintain sound relationships with our stakeholders through open and fair communication.
- We expect our business partners to support this initiative and act in accordance with it.

Customers

1. Based on our philosophy of "Customer First" , we develop and provide innovative, safe and outstanding high quality products and services that meet a wide variety of customers' demands to enrich the lives of people around the world.
2. We will endeavor to protect the personal information of customers and everyone else we are engaged in business with, in accordance with the letter and spirit of each country's privacy laws.

Employees

3. We respect our employees and believe that the success of our business is led by each individual' s creativity and good teamwork. We stimulate personal growth for our employees.
4. We support equal employment opportunities, diversity and inclusion for our employees and do not discriminate against them.
5. We strive to provide fair working conditions and to maintain a safe and healthy working environment for all our employees.
6. We respect and honor the human rights of people involved in our business and, in particular, do not use or tolerate any form of forced or child labor.
7. Through communication and dialogue with our employees, we build and share the value “Mutual Trust and Mutual Responsibility” and work together for the success of our employees and the company. We cognize our employees' right to freely associate, or not to associate, complying with the laws of the countries in which we operate.
8. Management of each company takes leadership in fostering a corporate culture, and implementing policies, that promote ethical behavior.

Business Partners

9. We respect our business partners such as suppliers and dealers and work with them through long-term relationships to realize mutual growth based on mutual trust.
10. Whenever we seek a new business partner, we are open to any and all candidates, regardless of nationality or size, and evaluate them based on their overall strengths.
11. We maintain fair and free competition in accordance with the letter and spirit of each country' s competition laws.

Shareholders

12. We strive to enhance corporate value while achieving a stable and long-term growth for the benefit of our shareholders.
13. We provide our shareholders and investors with timely and fair disclosure on our operating results and financial condition.

Global Society / Local Communities

Environment

14. We aim for growth that is in harmony with the environment by seeking to minimize the environmental impact of our business operations, such as by working to reduce the effect of our vehicles and operations on climate change and biodiversity. We strive to develop, establish and promote technologies enabling the environment and economy to coexist harmoniously, and to build close and cooperative relationships with a wide spectrum of individuals and organizations involved in environmental preservation.

Community

15. We implement our philosophy of “respect for people” by honoring the culture, customs, history and laws of each country.
16. We constantly search for safer, cleaner and superior technology that satisfy the evolving needs of society for sustainable mobility.
17. We do not tolerate bribery of or by any business partner, government agency or public authority and maintain honest and fair relationships with government agencies and public authorities.

Social contribution

18. Wherever we do business, we actively promote and engage, both individually and with partners, in social contribution activities that help strengthen communities and contribute to the enrichment of society.

The Toyota Auto Body 2020 Vision

(Established March 2020)

We at Toyota Auto Body are aiming to leap forward into the next generation of vehicles using the key word “Breakthrough” with a refining of foresight, allowing us to look ahead in the spirit of challenge and change since the founding of our company.

Breakthrough 2020

Innovation of Awareness and Technology in Leaping Forward Into the Next Generation

- Break through domestically and then through to the world
- Break through in technology
- Break through every mind

1. Coexist with the earth’s environment and society, and broaden the value we provide to the world
2. Evolve through refining technology in manufacturing by centering production on minivans, SUVs, and commercial vehicles.
3. Transform management to create management practices as a global company