

Corporate Culture That Strengthens the Trust of Society

Compliance is not confined to legal compliance, but rather is the promotion of the sound corporate cultural activities of appropriate behavior that can be achieved by companies and every individual employee as a member of the company and society.


Improved Awareness and Thorough Compliance Centering on the Corporate Ethics Committee

The Corporate Ethics Committee combines all industry-related action, which includes compliance, in the Toyota Auto Body Group.

This compliance system achieves thorough observance of laws and ordinances of all companies in the Toyota Auto Body Group for such as the existence of self-evaluation for systemic problems that is carried out by the main managing department for compliance centered on the Committee for Risk Management Promotion.

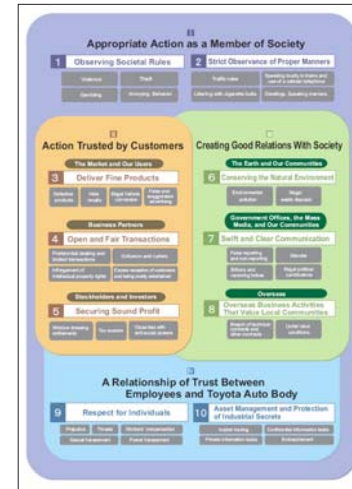
In addition, “Our Promise (The Toyota Auto Body Group Action Policy)” was established for thorough company and employee compliance. We are looking to achieve continued stringent compliance in our educational and training facilities.

Moreover, we have further improved employee awareness of our action policy by issuing portable cards and also having every employee sign that they promise to comply with the action policy.


 Click here for more details on our “Action Policy”.
<http://www.toyota-body.co.jp/english/csr/report/comp/pdf1.pdf>



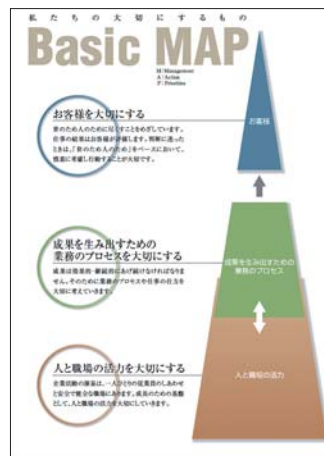
Toyota Auto Body Group Action Policy(Published March 2005)



Toyota Auto Body Group Action Policy Portable Card (Continued from March, 2005)

Establishing and Developing Priorities (Basic MAP)

Toyota Auto Body is introducing the Basic MAP, which comprises 10 items of action that should be taken, in combination with the Employee Action Policy. Both are based on the main axis of (1) placing priority on the customer; (2) placing priority on the process of operations to achieve results; and (3) placing priority on the activities of workers and the work environment.



Basic MAP (Published September 2003)



Click here for more details on our "BasicMAP".
(Currently, only a Japanese version of this document can be viewed)
<http://www.toyota-body.co.jp/csr/report/comp/pdf2.pdf>

The Compliance Hotline

In looking to create a pleasant and open work environment that considers the views of our employees and their families, Toyota Auto Body provides a Compliance Hotline (Honto Com Net) for directly handling concerns and consultation relating to compliance and labor issues by E-mail, telephone, and letters. In addition, we have set up a Corporate Logic Hotline using a lawyer contracted from outside the company. Introducing these hotlines widely throughout the Toyota Auto Body Group provides an appropriate system for handling compliance and labor related issues.



A guide for the Toyota Auto Body compliance hotline



Click here for more details on our "A guide for the Toyota Auto Body compliance hotline".
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<http://www.toyota-body.co.jp/csr/report/comp/pdf3.pdf>