

## ■ Active Disclosure of Environmental Information and Mutual Communication

In order for Toyota Auto Body to have our environmental activities understood by our many stock holders, we actively disclose environmental information through our company Web-site and also hold regular “Community Panel Meetings” as a place for exchanging opinions about environmental issues with residents for each our plants.

### ● Complaint Management

Toyota Auto Body had no environmental accidents in fiscal year 2013.  
We are promoting efforts to prevent information leaks and potential privacy infringement issues.

FY2013 Number of Environmental Complaints

Plant	Fujimatsu and Kariya	Inabe	Yoshiwara
Accidents	0	0	0
Violations	0	0	0
Complaints	0	0	0

### ● Underground Water Management

Toyota Auto Body executes a self-initiated underground water survey.  
Previously, in certain facilities, concentrations of substances were detected that exceeded environmental standards even though those substances have never been used in the past.  
We reported and explained to the community and the government that we thought these substances flowed into the ground under our facilities from outside the plant.

FY2013 Fujimatsu Plant Underground Water Management Values \*1

	Environmental standard (mg/L)	Measurement value (mg/L)
Tetrachloroethylene	0.01	0.015
Carbon tetrachloride	0.002	0.0068

\*1 : Other plants below the environmental standard

### ● PCB Waste Substance Storage Management

From FY2006, Toyota Auto Body began requesting waste disposal companies from outside our company to dispose of equipment containing polychlorinated biphenyl(PCB). Thus far, 91 pieces of equipment have been disposed of and the remaining three transformers are being stored and managed properly.

### ● Environmental Management System Auditing and Surveying

Toyota Auto Body regularly receives and conducts external audits and internal audits for continuous improvement of our environmental management system. For indicated items, we take thoroughly corrective measures and achieve cross development for other plants.

<FY2013 External Audit Receiving Status>

Fujimatsu and Kariya plants: Updating survey (November)  
Inabe Plant: Surveillance survey (October)

Yoshiwara Plant and Kotobuki New Development Center: Surveillance survey (May)

FY2013 Number of Indicated Incidents in Environmental Audits and Surveys

		Indicated incidents		
		Fujimatsu and Kariya	Inabe	Yoshiwara and Kotobuki
Internal auditing	Indicated points	0	0	0
	Improvement considerations	28	25	14
	Outstanding	3	6	1
External auditing	Indicated points	0	0	0
	Improvement considerations	4	3	3